

Entering the Diagnostics Menu

1. Make sure the product is switched off with the **Power** key on the side of the Touch Screen Panel, and **not** with the power switch on the back of the product.
2. Press and release the **Power** key to switch on the product.
3. Wait for about 10 seconds until the 6 buttons on the Touch Control Panel have come on and then press and release one after another **Cancel** > **Home** > **Eject** buttons.



NOTE: Do not push the icons all at the same time, push each one in the order shown above and release each icon before pressing on the next icon.

4. The 6 buttons on the Touch Control Panel will then blink 4 times; then wait until the product completes the initialization sequence and shows the **Diagnostics menu**.
5. In the **Diagnostics menu** scroll up and down sliding the finger vertically on the Touch Control Panel and press on the desired option.



NOTE: The Diagnostic Tests and Utilities work in a special mode that does **not** require the full initialization of the product. Therefore, whenever you have finished a test, you **must** power off the product and power on again before trying to print or before executing another test.



NOTE: In some cases a quick press of a button may not be recognized by the product. When pressing a button, be sure to press it deliberately for about 1 second.



NOTE: If the product hangs up during a test, switch the product off and restart from step 1.

Scan Axis Test

The complete Scan Axis test consists of individual tests for the different components related to the Scan Axis. The subsystems included in this assembly are:

- Star Wheel Lifter
- Automatic PPS Adjustment.
- Scan Axis Servosystem
- Cutter

You must perform the Scan-Axis Test after:

- System Error Code 42:XZ.
- System Error Code 47:XZ.